



Our ethos

Alliance UniChem Plc aims to be a leader in the healthcare sector, focussing on the distribution of healthcare products, information and services.

We work continuously to develop and enhance the service we offer to pharmacists and patients, improving the level of healthcare and advice available through pharmacies to the benefit of all in the communities we serve.

Our core businesses are pharmaceutical wholesaling and retail pharmacy. Our strategic market positioning enables us to offer vital services to other key participants in the healthcare sector – manufacturers, pharmacists, hospitals, doctors, patients and payors – working closely with them to develop strong long term relationships.

We believe that working in this way will allow us to deliver superior service to our customers, superior returns for our investors, and an excellent working environment for our employees.

Partnership

Working together with our customers and suppliers we create mutual added value and improve the health of the millions of patients who depend on us.

Service

We offer the highest levels of service to our pharmacy customers, suppliers and to the patients that we serve in our pharmacies. We deliver reliably, consistently and on schedule, with rapid order turnaround times. Service levels are monitored hourly in every one of our wholesale branches and are regularly surveyed in our retail outlets.

Excellence

Our Group's priority is simple: to be the first choice for pharmacists, patients and manufacturers, and the leader in our markets by achieving excellence in everything that we do.

Innovation

As a European leader in healthcare distribution, wholesaling and retailing, we realise the importance of looking to the future. Our vision can be seen not only through the development of state-of-the-art systems, which provide a more efficient service to pharmacies, but also in our unique support and service solutions to our customers. Such innovative thinking keeps us one step ahead in the pan-European market.